Care Coordination & Transition Management Certification

Preparation Course

April 4 & 5, 2018
St. Cloud, MN

Location
This program will be held in the Hughes/Mathews Room at the CentraCare Health Plaza Education Center, 1900 CentraCare Circle, St. Cloud, MN 56303. Please park in the Prairie East or Prairie West parking lots and enter the Prairie East or Prairie West entrance. Signs will be posted guiding you to the Education Center.

Getting to CentraCare Health Plaza
From Minnesota Highway 23
Driving east or west on Highway 23 – Go north on Highway 15 to County Road 120. Take the exit ramp for County Road 120 and turn left on County Road 120 west. Drive one-quarter mile and enter/exit the roundabout at CentraCare Health Plaza.

From Minnesota Highway 15
Driving north on Highway 15 – Take the exit ramp for County Road 120 and turn left on County Road 120 west. Drive one-quarter mile and enter/exit the roundabout at CentraCare Health Plaza.

From Interstate 94
Driving east or west on I-94 – Exit I-94 at Highway 15. Go north on Highway 15 to County Road 120. Take the exit ramp for County Road 120, and turn left on County Road 120 west. Drive one-quarter mile and enter/exit the roundabout at CentraCare Health Plaza.

From U.S. Highway 10
Driving east on Highway 10 – Take the Highway 15 exit to St. Cloud. Go to County Road 120. Take the exit ramp for County Road 120 west. Turn right at the stoplight and drive one-quarter mile and enter/exit the roundabout at CentraCare Health Plaza.

Map of St. Cloud

Hotels
For those attendees who need lodging information, the following hotels are within close proximity to the conference location:
- St. Cloud Holiday Inn (320) 253-9000 (shuttle available)
- Hampton Inn & Suites by Hilton (800) 430-2692
- Home2 Suites by Hilton St. Cloud (320) 252-5900
- Courtyard by Marriott (320) 654-1661 (shuttle available)
- AmericInn (320) 259-0873
- Best Western Kelly Inn (320) 253-0606
- Country Inn and Suites (320) 252-8282

Additional Information
- Daycare is not provided. Please make necessary arrangements.
- Tuition includes lunch, contact hour certificate and program materials.
- It is difficult to maintain room temperature for the comfort of all. Please dress in layers.
- Disclosure Policy: It is the policy of CentraCare Health Education & Professional Development Department to provide balance, independence, objectivity and scientific rigor in all its sponsored educational activities. All faculty participating in sponsored programs are expected to disclose to the program audience any real or apparent conflict(s) of interest related to the content of their presentation.
- In accordance with the Americans with Disabilities Act Amendment Act of 2008, please advise the CentraCare Health Education & Professional Development Department at (320) 255-5642 when registering if you have any disability that requires special materials and/or services so that appropriate personnel can be advised.
- For more information, or if you have special needs, communication requirements, or nutritional requests, please contact CentraCare Health Education & Professional Development Department at (320) 255-5642 or email cch.education@centracare.com.

Get to the Hughes/Mathews Room

Getting to Hughes/Mathews Room
From Minnesota Highway 23
Driving east or west on Highway 23 – Go north on Highway 15 to County Road 120. Take the exit ramp for County Road 120 and turn left on County Road 120 west. Drive one-quarter mile and enter/exit the roundabout at Hughes/Mathews Room.
Agenda

Day 1
7:30 - 8:00 a.m.  Registration/continental breakfast
8:00 - 8:30 a.m.  Examination Review
8:30 - 10:00 a.m.  Communication & Transitions throughout the Care Continuum
10:00 - 10:15 a.m.  Break
10:15 - 12:00 p.m.  Communication & Transitions throughout the Care Continuum
12:00 - 12:30 p.m.  Lunch (included)
12:30 - 2:00 p.m.  Patient-Centered Care Planning and Support Self-Management
2:00 - 2:15 p.m.
2:15 - 4:00 p.m.

Day 2
7:30 - 8:00 a.m.  Registration/continental breakfast
8:00 - 10:00 a.m.  Population Health Management
10:00 - 10:15 a.m.  Break
10:15 - 12:00 p.m.  Population Health Management
12:00 - 12:30 p.m.
12:30 - 2:30 p.m.  Education, Coaching & Counseling
2:30 - 2:45 p.m.
2:45 - 4:00 p.m.  Advocacy
4:00 p.m.

Note: Cancellation 24 hours prior to the beginning of the course may result in loss of registration fee.

Faculty

Billie Lou Smith, MS, RN, CCM, has an extensive background in nursing, healthcare, and related industries. She has been involved in hospital account and compliance management. Her nursing background includes telemetry and Med-Surg. Billie Lou’s current position is in case management at a regional hospital in Boca Raton, Florida. Her ability and knowledge in patient care, transition and difficult placement issues is wide-ranging. She is a certified Case Manager and provides excellent tips and guidance for passing certification examinations in case management and transitions in care.

Learner Outcomes

Following the program, the participant will be able to:
- Evaluate patients to determine the most appropriate level of care and provide options for services and facilities.
- Ensure communication between healthcare transitions and provide seamless transitions to maintain continuity of care.
- Discuss the issues surrounding health literacy and describe successful patient goal setting.
- Identify the theory of “teach back” and discuss the use in patient education.
- Discuss the issues of preventive care and identify methods to incorporate preventive care in the care plan.
- Describe patient-centered care and the goal of moving a patient towards self-management of chronic disorders.
- Discuss the role of interdisciplinary members in the development of individualized plans of care.
- Identify barriers to healthcare and discuss the use of change theory to improve patient care.

Contact Hour Information

Participants earn 14 contact hours.

Purpose

This seminar is designed to prepare nurses to take the Care Coordination & Transition Management Certification exam.

Target Audience

This course is developed for nurses that work primarily in a role of care coordination and transitions management. This may include nurses in many different settings such as the hospital, primary care clinics, and outpatient centers.

Testing Information

Apply online or download an application to take the exam through the Medical-Surgical Nursing Certification Board (MSNCB) website at https://www.msncb.org/care-coordination/get-certified.

CentraCare Health offers the MSNCB FailSafe Program which allows employees to test with no up-front cost. Contact Katie Schulz at SchulzK@centracare.com or ext 51332 for more information.

Cancellation

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Registration Form

Care Coordination & Transition Management Certification Preparation Course
April 4 & 5, 2018
Hughes/Mathews Room, CentraCare Health Plaza
St. Cloud, MN

PLEASE PRINT

Name ____________________________
Organization ____________________________
Title ____________________________
Home Address ____________________________
City __________________ State ___ Zip ______
Home Phone ____________________________
Work Phone ____________________________
Email ____________________________

☐ I have previously attended a class/conference at CentraCare Health (external attendees only)

PROGRAM FEE

☐ CCH Employees - $125
☐ Others - $225

METHOD OF PAYMENT

☐ Department # (internal only)
☐ Check enclosed payable to CentraCare Health
☐ Credit Card (Visa, MasterCard, Discover)

Card # ____________________________
Exp. Date ______/______ V-Code ________(3 digit code on back of card)

Registrations cannot be accepted or processed unless accompanied by appropriate tuition payment. Mail registration and payment to: CentraCare Health Education & Professional Development Department, 1406 Sixth Avenue North, St. Cloud, MN 56303.