

# 2024 FACTS & FIGURES



CentraCare has an awesome responsibility as the largest health system between Minneapolis and the Dakotas to provide full service and lifesaving medical treatment to a population of 800,000 living across 30,000 square miles. We strive to meet the needs of our residents from birth to end of life.

## OUR PURPOSE

We hold a vision for all of us to live a healthy life. As a provider of care, employer to many, and a community Foundation, we encourage and inspire health and well-being. We also know there is a need for healing and comfort in every life, so at the heart of CentraCare is a commitment to the patients and families we serve in the communities we all call home.

**We're here for your whole life —to listen then serve, to guide and heal — because health means everything.**

“Building relationships with our patients is what we do”



## STRATEGIC GOALS

Workforce | Access | Safety & Quality | Operational Excellence | Employee Experience | Patient Experience

## AT A GLANCE

10

HOSPITALS<sup>1</sup>

30+

CLINICS

160+

OUTREACH LOCATIONS



ONE MEDICAL SCHOOL

### PATIENT CARE

346k

Unique patients

445k

Hospital admissions<sup>2</sup>

54k

Surgeries performed

120k

ER visits

63k

Virtual (Video) visits

### CAREGIVERS

11.6k

Employees



900+

Physicians & APPs

3.4k

Nurses (LPN, RNA, RNs)

990+

Volunteers

### FINANCIALS

\$1.9B

Total Revenue

0.31%

Operating Margin

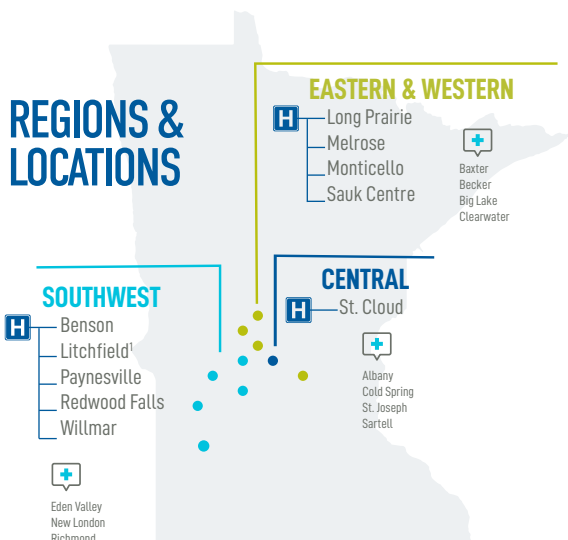
\$328M

Community Benefit

\$11.4M

Education & Research

## REGIONS & LOCATIONS



## EXTERNAL VALIDATION BY INDEPENDENT RATINGS

- U.S. News and World Report, ranked CentraCare – St. Cloud Hospital #2 for [Best Hospitals in Minnesota](#).
- CentraCare – St. Cloud Hospital and CentraCare – Monticello ranked nationally as [World's Best Hospitals 2023](#) according to Newsweek.
- [Fortune magazine](#) identified CentraCare – St. Cloud Hospital as one of the nation's 50 Top Cardiovascular Hospitals™ by PINC AI™.
- The Neonatal Intensive Care Unit (NICU) at CentraCare – St. Cloud Hospital was awarded a silver-level Beacon Award for Excellence from the American Association of Acute and Critical-Care Nurses.

To view CentraCare's 2023 Annual Report, visit <https://www.centracare.com/about-us/news-publications/annual-reports/2023/>

<sup>1</sup>CentraCare operates 10 hospitals including management oversight for Meeker Memorial Hospital & Clinics. Other data points do not include Meeker Memorial.

<sup>2</sup>Hospital Admissions: Inpatient = 32,663 and Outpatient = 412,534